

## Form to be completed:

### YOUR DETAILS

Full Name:

Address:

L'Oréal Professionnel Steampod Tool (Yes/No)  
enclosed in its original L'Oréal Professionnel  
Steampod Tool boxed packaging

Original purchase receipt (from L'Oréal Professionnel (Yes/No)  
stockist salon) enclosed

Returned within 4 weeks of purchase date shown on (Yes/No)  
receipt and in any event on or before 1 August 2016

Proof of postage receipt (using Royal Mail Signed (Yes/No)  
for 1st Class Stamp method of posting for a medium  
package or equivalent for Republic of Ireland residents)  
enclosed

Reason(s) for dissatisfaction with the L'Oréal Professionnel Steampod Tool (15 words  
minimum):

For customers in England, Scotland, Wales and the Channel Islands:  
L'Oréal Professionnel, Steampod- Money-Back Guarantee, P.O. Box 1080, Hemel  
Hempstead, HP1 1GW.

For customers in the Republic of Ireland and Northern Ireland:  
L'Oréal Professionnel, Steampod - Money-Back Guarantee, PO Box 11219, Clonshaugh,  
Dublin 17.